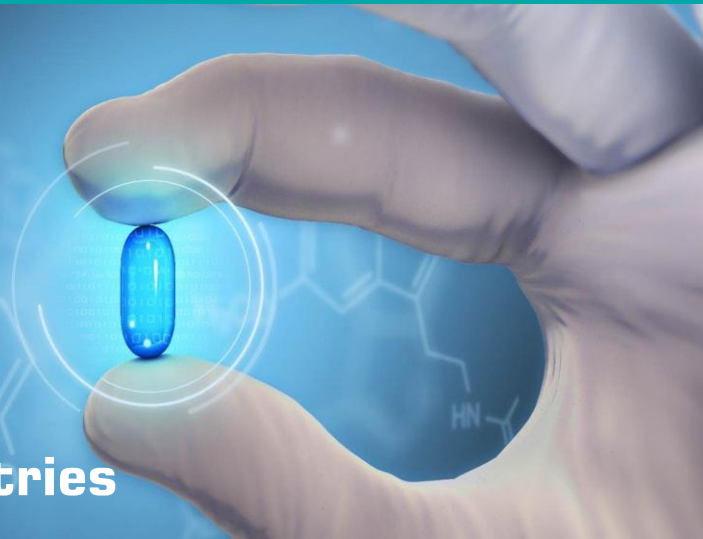


STAKEHOLDER SECTION:

NABCB Accreditation: Support to Healthcare Industries



Improving the quality of healthcare warriors lives through our support

By: Sowndarya Baskaran, Business development Executive, RSJ Inspection Service Ltd.

The Healthcare industry is one of the largest industries in the globe and it is directly affecting the quality of our lives. The healthcare industry provides goods and services to treat patients who are suffering from different diseases. This sector is filled with a lot of risks and challenges as it is an industry that requires constant innovation under increased regulations due to the aging population and increasing chronic diseases.

The outbreak of novel coronavirus disease, the pandemic of the century, severely tests the ability and resilience of healthcare systems globally and countries' emergency preparedness and public healthcare response. The rapid expansion of novel coronavirus emphasizes the urgent need for a strong healthcare infrastructure and workforce in every country. Also, the people working in hospitals, nursing homes, diagnostic laboratories, pharmacies, medical device manufacturers are exposed to severe risk of infection and to their lives. Since these healthcare workers are protecting themselves by using PPE Kits while treating the COVID patients, it is crucial that the PPE Kits used by the healthcare personnel are of the highest quality standards to avoid the risk of infection.

As a part of our moral duty towards our nation and to protect these front-line warriors, we at RSJ Inspection Service Ltd, an ISO 17020 accredited (including textiles scope) has launched the PPE Inspection service based on the MoHFW and Ministry of Textiles guidelines. RSJ approached the nodal agency HLL Lifecare Limited (HLL) to support them in procuring the PPE's of right quality that are manufactured across India. We are serving the needs of HLL in this critical juncture with Pre-dispatch Inspection and collection of samples for testing by accredited labs.

To be able to serve the healthcare industry's needs, RSJ had to undertake a large number of technology, process, and system related changes including adopting a more flexible and competitive business model with innovation, creativity, and agility at the core. We at RSJ spent around 170 Man-days, travelled around 18 cities in India, and undertook many hours of intense interactions and interventions with different stakeholder's in-order to inspect more than 3 million pieces of personal protective equipment (PPE) during this pandemic time. This action was taken to protect the front line COVID warriors who are taking enormous risks while performing the national duty.

It is proud to support the healthcare industry and play a vital role in protecting our front-line workers and serve the country's needs during this pandemic.

